



B. Raghunath Arts, Commerce and Science College, Parbhani

Permanently Affiliated to SRTM University, Nanded. | Listed under 2(f) & 12 (b) of UGC

Reaccredited by NAAC with 'B' Grade CGPA: 2.36 | An ISO 9001:2008 Certified College

Phone: 02452-232374 | brcpbn@gmail.com | www.brcpbn.in

Adv. A. G. Soni
President

Shri. O. J. Daga
Secretary

Dr. V. Y. Sonawane
Principal

Student Satisfaction Survey Report 2019-2020

Student Satisfaction Survey (SSS) is one of the mandatory criteria set by National Assessment and Accreditation Council (NAAC). It is also a pre qualifier for Assessment and Accreditation of the institution. This survey corresponds to an institute level feedback on infrastructure and learning experiences.

Our institution conducts Student Satisfaction Survey (SSS) every year in the month of March or April. The survey includes twelve competency based questions, responses to which are given anonymously by students of the institution. Institute conducted SSS through offline (providing questionnaire) system during the first week of month of March. Survey forms were distributed to the students of Arts and Science (UG& PG) faculty. The observations/outcomes of Student Satisfaction Survey (SSS) are as follows-

A) Educational Experience:

- i) **Quality of teaching faculty:** Students appreciated the quality of teaching learning process and highly impressed with good communication skill of teacher staff and their quality teaching style.
- ii) **Course availability:** Students are satisfied with the syllabus/curriculum provided by Parent University and the way teachers conduct it was highly appreciated.
- iii) **Teaching-Learning process:** As per the Student Satisfaction Survey (SSS), 85% of the students are impressed with good quality teachers and their teaching style. Teacher's preparation, communication, use of appropriate teaching pedagogy and fairness of internal evaluation has been rated high in the survey. Students also acknowledged **Exam Oriented Workshop** concept of our institution which is unique and highly helpful to remove examination phobia among students. Students have expressed satisfaction over the quantum of syllabus covered in their classes and laboratories. Students also mentioned importance of field visits, industrial visits, research institute visits and study tours which gave them experiential learning.
- iv) **Continuous evaluation:** 92% of the students have expressed satisfaction over the implementation of learning outcome based curriculum which includes continuous evaluation and assessment of students throughout the semester.

B) Services and Facilities

- i) **Campus:** Students are satisfied with the campus but also pointed out certain drawbacks about the campus.



(Signature)
Principal
(Dr. Vilas Y. Sonawane)
B. Raghunath Arts, Comm.
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ii) Class and Laboratory facilities: Students acknowledge the physical infrastructure provided by institute. Students are satisfied with the equipments and other laboratory facilities. Most of the students of science faculty mentioned the need of more specious laboratories.

iii) Seminar Hall: Students are satisfied with the facilities provided in seminar hall.

iv) Library and services: By the survey analysis, 85% students agreed with adequately accessibility but there is still a need to improve some of the services of library such as number of computers and other library resources as per the students' feedback.

v) Dormitories: 75% of the students, especially girl students demanded more specious girl's room and separate boy's room. From the survey it was observed that students are not satisfied with this facility and the institute need to provide such facility in coming years.

vi) Career counseling and placement: Students want active mentrship especially for career guidance and placement.

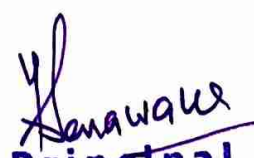
C) Overall educational experiences:

On the basis of above analysis and feedback received from students more than 90 % students responded that they were satisfied with the services and facilities provided by the institute.

D) Suggestions: The Student Satisfaction Survey (SSS) has also pointed out few grey areas where the college/teachers/departments do have scope for enhancement in quality of education. More than 70% students suggested their suggestions to improve facilities, they are-

- Active mentorship especially for career guidance
- Design interdisciplinary courses
- To improve sports facilities
- To improve infrastructure facilities




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STUDENT SATISFACTION SURVEY: 2019-2020

- 1) Name of student: Mr/Mrs. _____
- 2) Class: BA- ☐ FY ☐ SY ☐ TY B.Sc. ☐ FY ☐ SY ☐ TY
- 3) Email Id: _____
- 4) Mobile Number: _____
- 5) Aadhar Number: _____

SCALE: Below Average, Average, Good, Very Good, Excellent

A) How would you rate the following aspects of your educational experience?

- | | | | | | |
|-------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| ➤ Quality of teaching faculty | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Course Availability | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Teaching – learning process | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Continuous Evaluation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

B) How would you rate the following services/facilities at the College?

- | | | | | | |
|-----------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| ➤ Campus | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Class and Laboratory facilities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Seminar hall | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Library and services | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Dormitories | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Sports and fitness facilities | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| ➤ Career Counseling and Placement | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

C) Overall how satisfied are you with educational experience at our college.

☐ Very satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied ☐ Very Dissatisfied